



Returns Terms & Conditions

1. Stock returned for credit must be in a saleable condition
2. Only current range stock will be accepted (No discontinued ranges)
3. Returns will be accepted at management discretion
4. Stock must be returned within 8 weeks of purchase, please note that a copy of the Finfloor Invoice related to the stock being returned must be provided on return
5. No Cash refunds unless authorized by management. A credit will be passed towards your account in the case of a normal credit
6. No returns on profiles, consumables and underlays – exceptions will be made with regards to swapping out for a different colour or specifically approved by management
7. No returns on stained engineered flooring or profiles
8. Finfloor is not responsible for collecting return stock. Stock must be returned to our warehouses by the client
- 9. Returns sent via our Logistics will be subject to a 15% Handling fee if accepted**
- 10. Refunds & Credits will be processed within 2 weeks of the return**

Date	MARCH 2020	Compiled by	Sean Scholtz
Revision number	1	Authorised by	Sasha Kozinsky