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Important Notice and Customer Confirmation – Natural Wood Products and Profiles

Dear Valued Customer,

Thank you for choosing FINfloor for your flooring needs. We take great pride in providing high-quality products and expert guidance. This notice is to ensure that you are fully informed about the natural characteristics of our Oak products and the expected variations that may occur.

Please take note of the following:

- I acknowledge that Oak is a natural timber, and variations in grain, colour, and texture are inherent characteristics that add to its unique appeal.
- I understand that while every effort is made to match samples and finishes, slight colour or tone differences may occur between sample pieces and the final delivered product.
- I understand that once goods are ordered and staining has been applied, no changes or returns will be accepted due to natural variation in the wood.
- I understand that solid oak profiles must be acclimatised on-site prior to installation to prevent moisture-related movement or distortion.
- I confirm that profile dimensions are based on standard tolerances, and slight deviations within industry

To confirm your understanding and proceed with your order, please complete the customer confirmation form at the link below:

FINOak Profiles - <https://forms.gle/ZULLMJ8L62ezUo8h9> ; **Jax Oleum** - <https://jaxoleum.co.za/service-agreement/>

By completing the form, you acknowledge that you have read agree to the terms and conditions set out in this document upon its submission.

The FINfloor Team

Directors: S.P. Kozinsky, J.S. Kozinsky